# AV SERIES





# USER GUIDE FOR CORD & CORDLESS TYPE TELEPHONE EXTENSIONS

# **Aristel Networks**

**DECEMBER 2001** 

# MANUAL INDEX

PLEASE NOTE NORMAL CORD TYPE AND CORDLESS PHONES AR	F
REFERRED TO AS SLT (SINGLE LINE TELEPHONES) PHONES	

	,	-
	ns Used	
<u>01</u>	Answering Calls	. 5
	External Call	
	Other Calls	
<u>02</u>	Call Forward Functions	. 5
	Call Forward All	
	<u>Call Forward Busy</u>	. 5
	Call Forward No Answer	. 5
	Call Forward Busy/No Answer	
	Call Follow Me	
	Call Forward To External Number	6
<u>03</u>	Call Signalling	
<u>04</u>	Call Split	
<u>05</u>	Call Transfer Functions	. 7
	Announced Transfer	
	Unannounced Transfer	
<u>06</u>	Call Back	
<u>07</u>	C.O. Queue	
<u>08</u>	Conference Functions	
	Combined Internal/External Conference Call	
	External Conference Call	
	Internal Conference Call	
<u>09</u>	Door Phone Calls	. 8
	Call Door Phone	
	Answer Door phone Call	. 8
	Open Door	
<u>10</u>	Do Not Disturb	
<u>11</u>	Forced Account Codes	
<u>12</u>	Holding Calls	
	Place a Call On Hold	
	Retrieve a Call from On Hold	
<u>13</u>	Individual Alarm	10
<u>14</u>	Internal calls	
	Call Operator	10
	Hot Call	
	Manual Call	11

	Normal Call	11
<u>15</u>	Lock/Unlock Telephone	11
<u>16</u>	Morning Call	11
<u>17</u>	Outgoing Call	
	Automatic C.O. Selection	12
	Hot Call	
	Individual C. O. Access	12
<u> 18</u>	Over-ride and Monitor	
	Monitor	12
	Over-Ride	12
<u> 19</u>	Paging	12
	All Paging (Internal & External)	
	All External	12
	All Internal	13
	Answer Paging	13
	External Zone	13
	Internal Zone	13
	Incoming DISA Page	13
<u>20</u>	Pick Up	13
	<u>All</u>	13
	<u>Group</u>	13
	Incoming C.O. Call	
	Own Group	
	Station Pick Up	14
<u>21</u>	Redial	
<b>22</b>	Releasing a Call	14
22 23	Speed Dial	
	Individual Speed Dial Programming	15
	Individual Speed Dial Operation	
	System Speed Dial Operation	15
<b>24</b>	Power Fail Warning Notice	

# **■** Icons Used in this Manual:

# **Dial pad symbols**

(QZ 1) : Press digit [1].

: Press digit [3].

: Press digit [5].

? Press digit [7].

: Press digit [9].

: Press digit [\*].

7 Tov 8 MOZ 9 Enter numbers.

: Press [REDIAL] Button.

: Hang Up or On Hook.

: Station (Key Phone or SLT) during ringing.

: Press digit [2].

: Press digit [4].

: Press digit [6].

: Press digit [8].

: Press digit [0].

: Press digit [#].

FLASH

: Press Flash or Recall Button

: Li

: Lift Handset or Off Hook.

: During Conversation or

on talking.

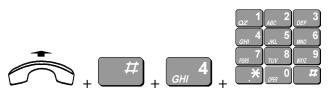
PLEASE NOTE NORMAL CORD TYPE AND CORDLESS PHONES ARE REFERRED TO AS SLT (SINGLE LINE TELEPHONES) PHONES

# 01. Answering Calls

#### **External Calls**



OR



the 2 digit number of the C.O. line (00~Max)

### **Other Calls**



## 02. Call Forward

#### **Call Forward All**



Station number to Forward to.

### **Call Forward Busy**



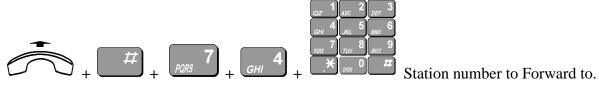
Station number to Forward to.

#### **Call Forward No Answer**



Station number to Forward to.

### Call Forward Busy/No Answer



#### **Call Follow Me**



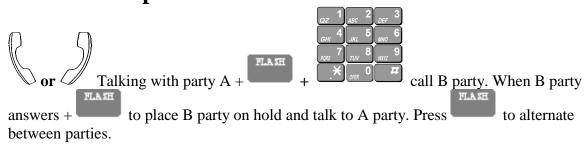
**Call Follow to External Number (Speed Dial)** 



# 03. Call Signalling

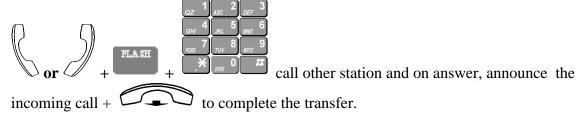


# 04. Call Split



## 05. Call Transfer

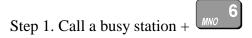
#### **Announced Transfer**



### **Unannounced Transfer (Camp On)**

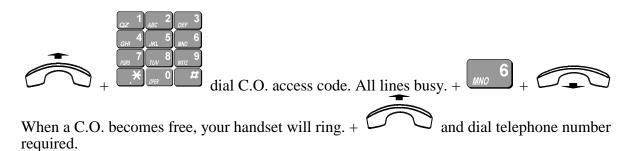


# 06. Call back from busy Station



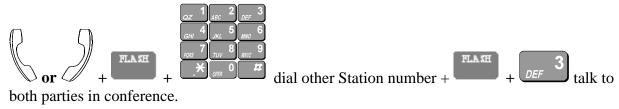
Note: When the station becomes free, a call is set up to your handset. + A call is now set up to the other station that was busy.

# 07. C.O. Queuing

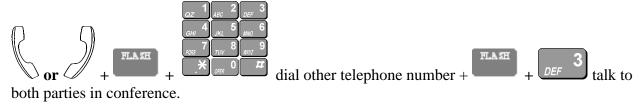


# 08. Conference Call

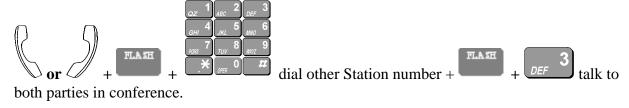
#### **Combined Internal and External calls**



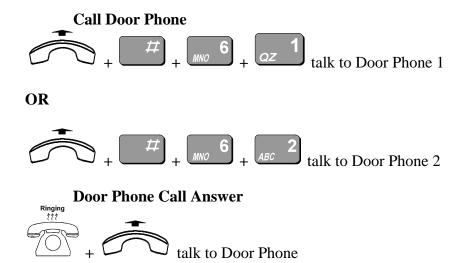
#### **External and External Conference calls**



#### **Internal and Internal Conference calls**

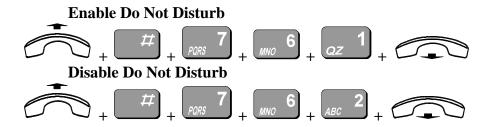


### 09. Door Phone Call

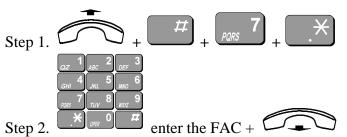




### 10. Do Not Disturb



## 11. Forced Account Code

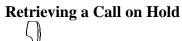


Step 3. System will allocate free unrestricted C.O. line.

# 12. Holding Calls





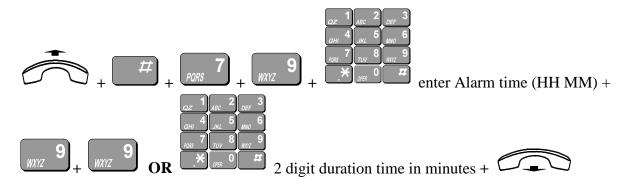


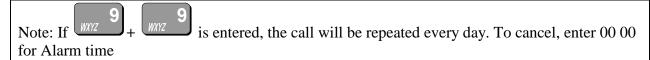


OR



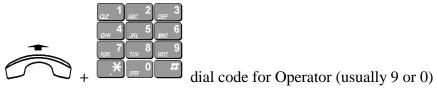
# 13. Individual Alarm





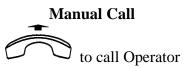
### 14. Internal Calls



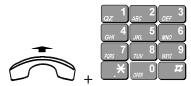


**Hot Call** 

system will automatically call Hot number (Internal or External)



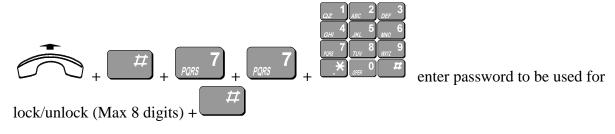
#### **Normal Call**



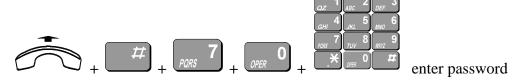
dial required external Telephone number or Station number

# 15. Lock / Unlock Telephone

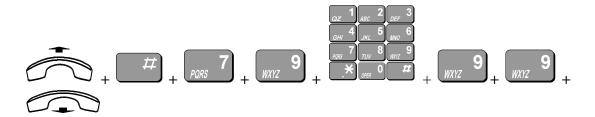
#### **Enable Lock/Unlock**



### Toggle Lock/Unlock

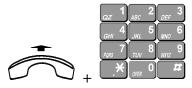


# 16. Morning Call



# 17. Outgoing Call

### **Automatic C.O. selection**



dial access code for a C.O. line (usually 9 or 0)

**Hot Call** 



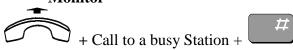
Individual C. O. access



2 digit C.O. line number. (01~Max)

### 18. Over-Ride and Monitor

#### Monitor



Note: During Monitor, the monitoring Station can hear the other parties but will not be heard by them.

#### Over-Ride



An Over-Ride tone will be heard and a three-way Conference call will be set up.

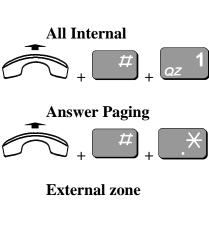
# 19. Paging

All page (Internal and External)



#### **All External**





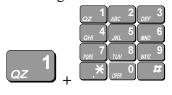


#### **Internal zone**



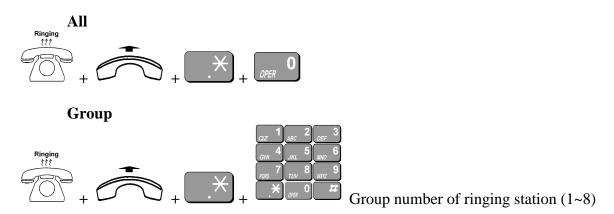
### **Incoming DISA Page**

Incoming call is answered by the Auto-Attendant and hears the Greeting Message +



Password as programmed + make announcement

# 20. Pick Up



### **Incoming C.O. Call**



### **Own Group**



### **Station Pick Up**



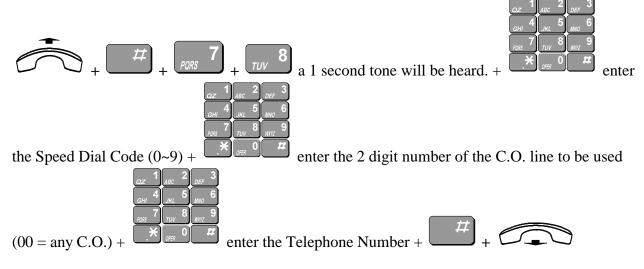
# 21. Redial



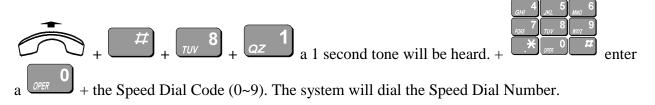
# 22. Releasing a Call



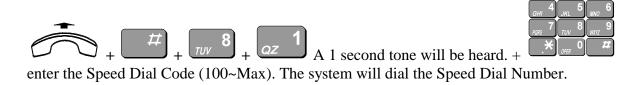
# 23. Speed Dial Individual Speed Dial Programming



### **Individual Speed Dial Operation**



#### **System Speed Dial Operation**



### POWER-FAIL EMERGENCY CALLS

Please note that under Power-Fail (no 240V mains supply) conditions, the system is completely non-operational. Power-Fail conditions result in the system being incapable of receiving or making any calls. However, if you require full or partial system operation during Power-Fail conditions, there are three options available.

- 1. An emergency Power-Fail backup battery can be installed (at initial installation or at a later date). The Aristel battery backup set will allow the telephone system to operate with full capability and functions for approximately 4~8 hours. This time will vary depending on the system capacity, features installed and the amount of calls on the system during the Power-Fail period. The Aristel backup battery is constantly charged by the telephone system and (assuming that your battery is fully charged) there will be no service interruption during the change over from Mains supply to backup battery supply.
- 2. Power-Fail phones can be connected/installed to the system. In the event of a 240V power failure, these phones can be used to receive and make calls. In general, only certain lines will be available for answering incoming and making out going calls during the power-fail period. Depending which AV system you have and how many/which "power-fail phones" are connected, you may have one or several operating phones on selected lines during Power-Fail.
- 3. An "Uninterruptible Power Supply" (UPS) can be fitted to the system. This is a power source that is fed by the 240V mains and in turn feeds manufactured 240V power to the telephone system. It also stores power in a battery for use during Power-Fail periods. The battery is then used to supply the telephone system with 240V manufactured by the UPS itself. This will give full operation for a limited time only. A UPS can be also used to power computers, alarms, etc. during power-fail periods. The period of time that a UPS will operate for is dependant on the number of devices being fed with power. A UPS can supply power for periods from five minutes to several hours.

See your Aristel dealer for further details on these options, or contact Aristel Networks on 03 8542 2300 during business hours.